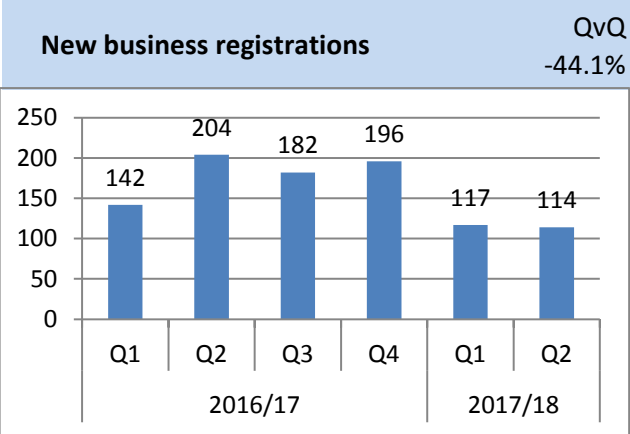
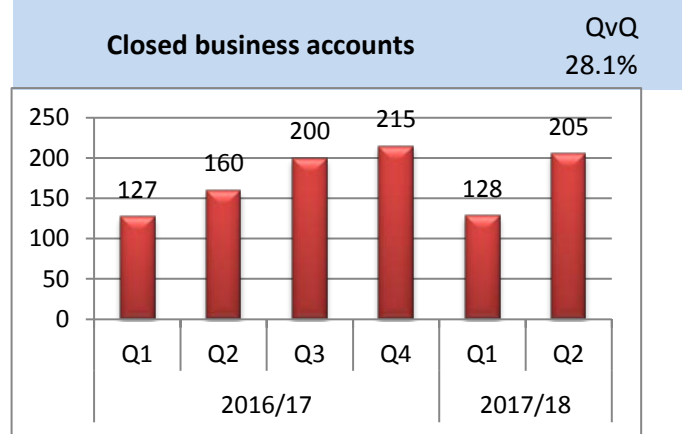


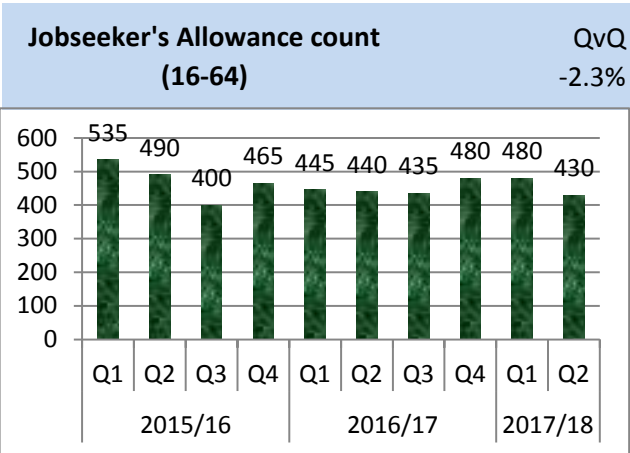
Local Economy



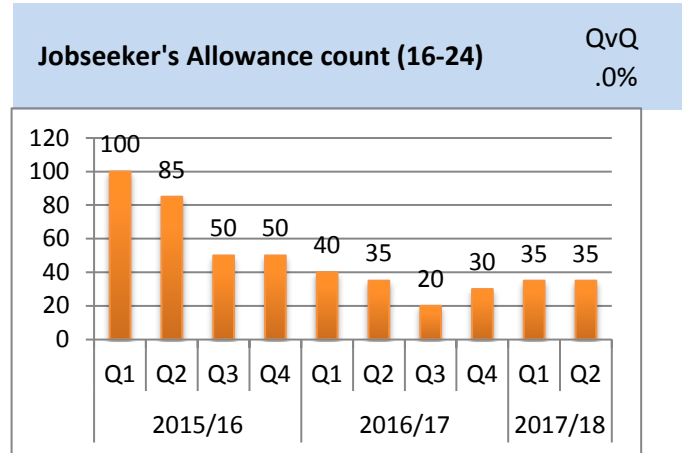
Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs



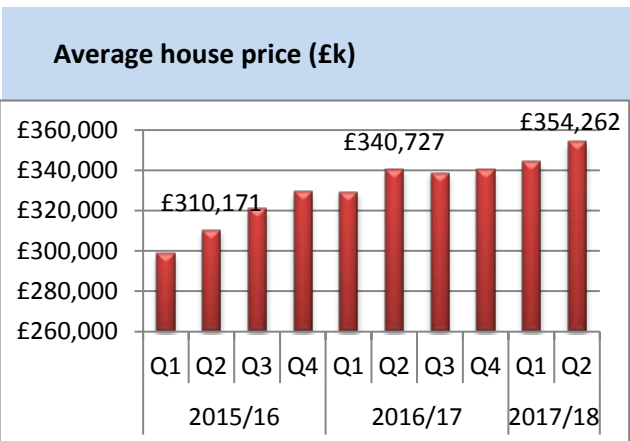
Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs



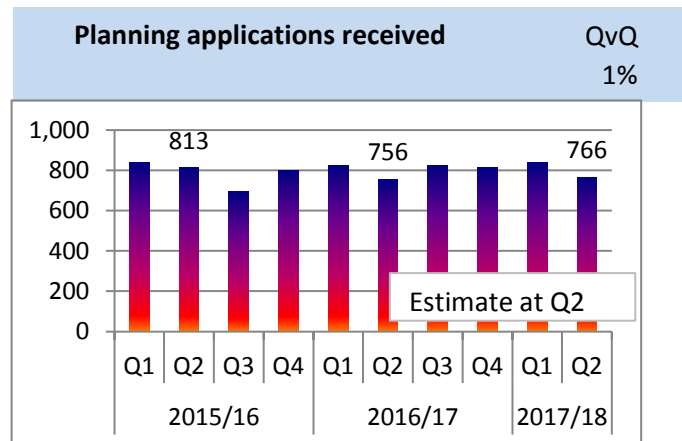
Reported for last month in the quarter. Number of people aged between 16 and 64 who are claiming Jobseeker's Allowance (JSA). This is paid to help people who are unemployed or on a low income that are out there looking for a job.



Reported for last month in the quarter. Number of young people aged between 16 and 24 who are claiming Jobseeker's Allowance (JSA). This is paid to help people who are unemployed or on a low income that are out there looking for a job.



2016/17 figures have been updated by the land registry. Q1 now includes data for June 2017. Only July and August data is available as yet for 2017/18 Quarterly average for all property types, as published by the Land Registry

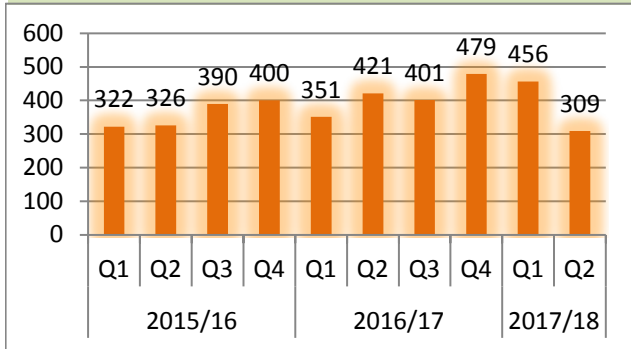


Q2 is an estimate and will be updated at Q3. The total number of applications received by Planning, either by post or via the planning portal

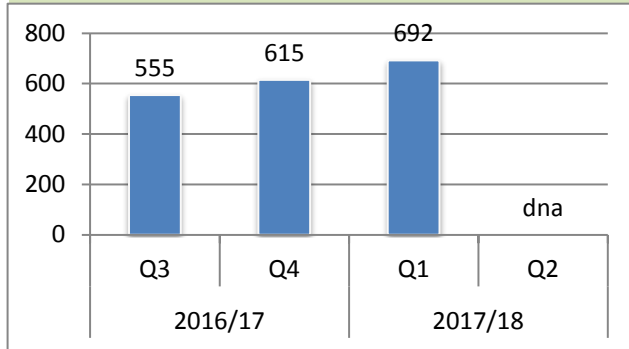
Social Care

Referrals to Children & Family Services

QvQ
-27%



ASC new enquiries

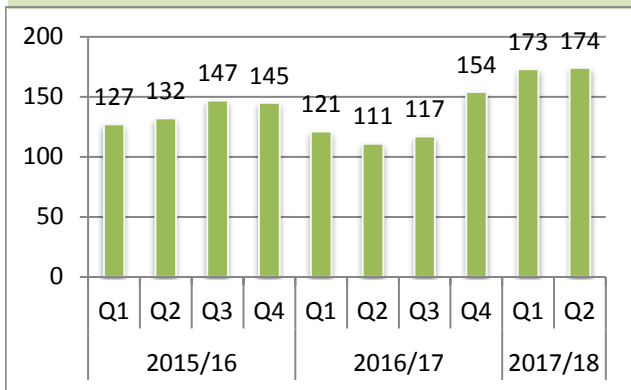


Unable to provide Q2 data due to transition to CareDirector.

No comparison can be made with data prior to Q3 2016/17 due to changes in working practices.

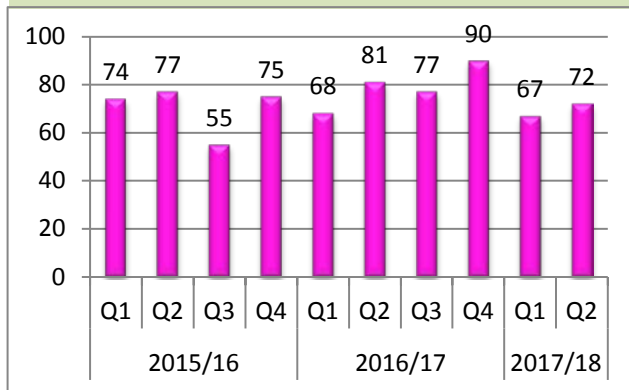
Child protection Plans

QvQ
57%

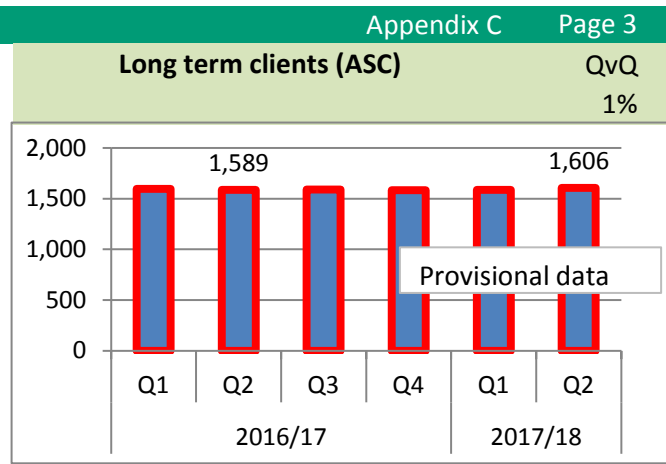
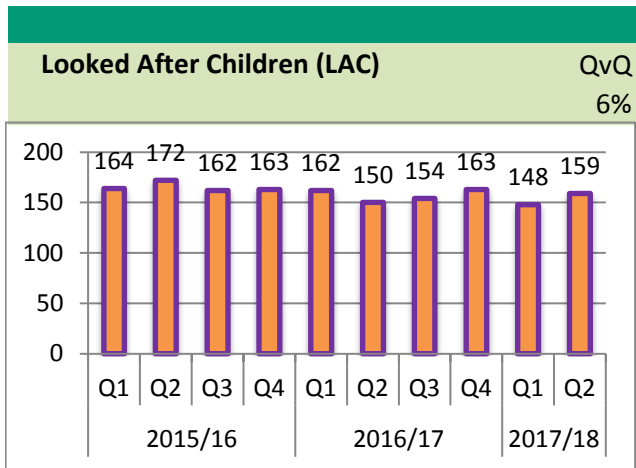


Adult safeguarding enquiries opened

QvQ
-11%



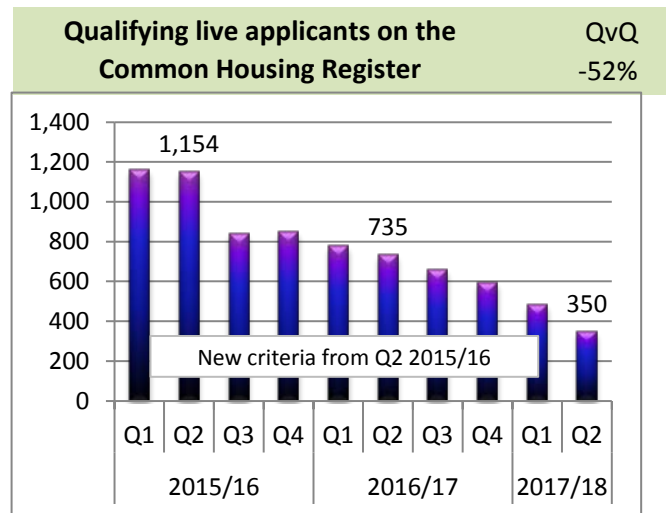
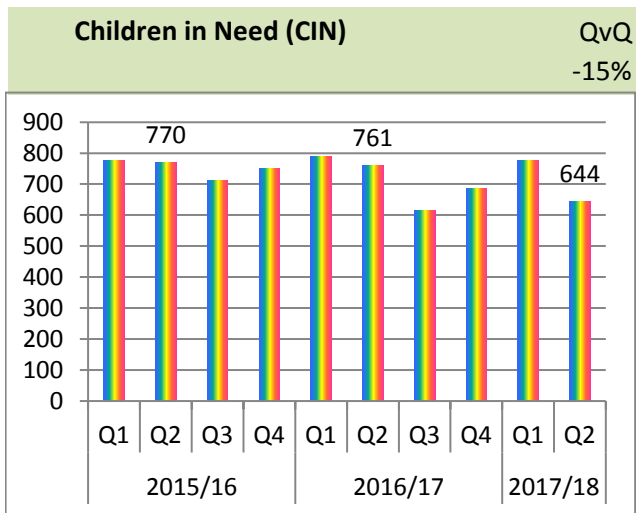
YTD = 139



Provisional data - Reported as snapshot, not year to date.

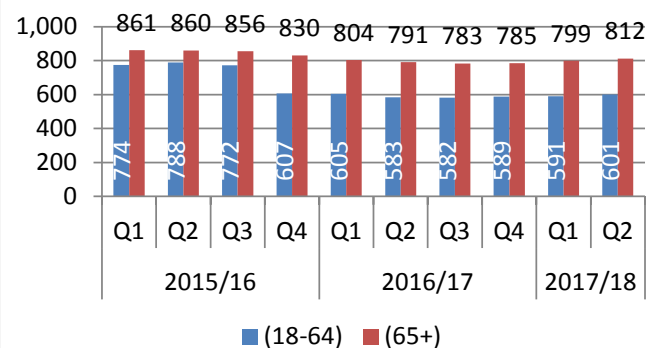
Data before 2016/17 has not been provided as it is not comparable due to the implementation of the Care Act, where we reviewed work flow with the previously joint MH team. This identified a cohort of clients that previously were captured as receiving 'long term professional support'. A decision was made post April 2015 that their support was primarily health focused, they would not be reviewed under Care Act eligibility and were closed.

Social Care



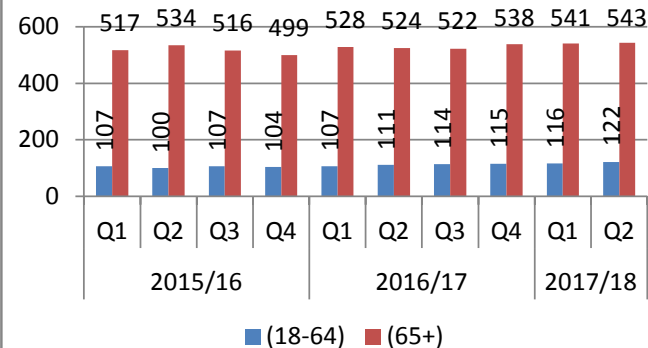
Key Accountable Measures of Volume 2017/18 by Service (current qtr v. same qtr last year)

1. ASC: No. of clients aged 18-64 or 65+ in the last 12 months in receipt of a Long Term community service (Homecare/ Day care / PB cash payment/ Community support / ECH)



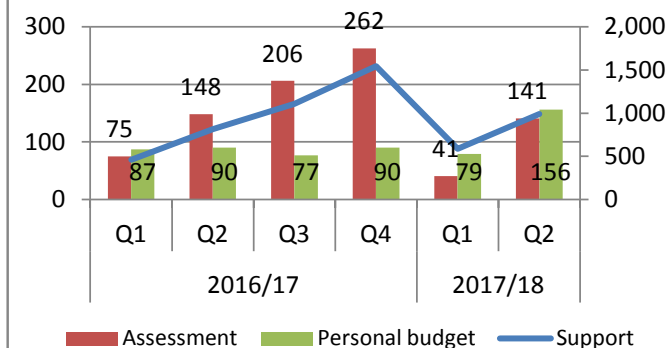
Provisional data
Rolling 12 months
Report as at 16th Oct due to transition to Care Director

2. ASC: No. of clients aged 18-64 or 65+ in the last 12 months in receipt of a Long Term Service (LTS) residential/nursing care



Provisional data
Rolling 12 months
Report as at 16th Oct due to transition to Care Director

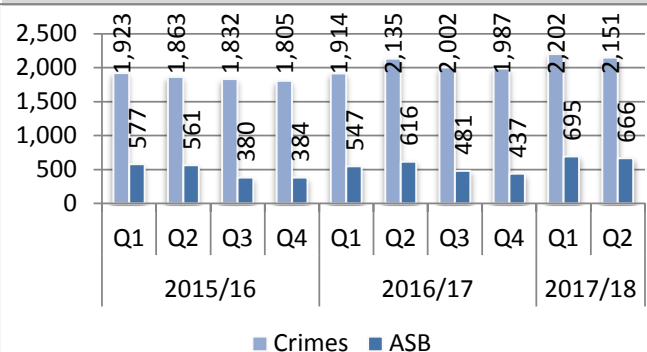
3. ASC: No. of Carers receiving an assessment against eligibility criteria/support during the year/personal budget



YTD figures

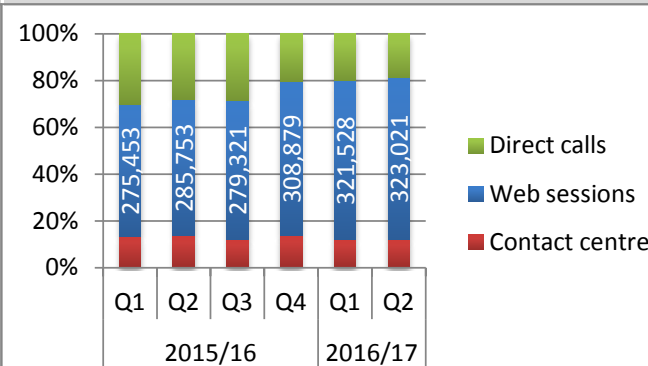
4. BCT: No of all crimes and anti-social behaviour (ASB) incidents reported to Thames Valley Police

QvQ
Crime: .7%
ASB: 8.1%



7.9% increase on last year
ASB increase year on year by 18%

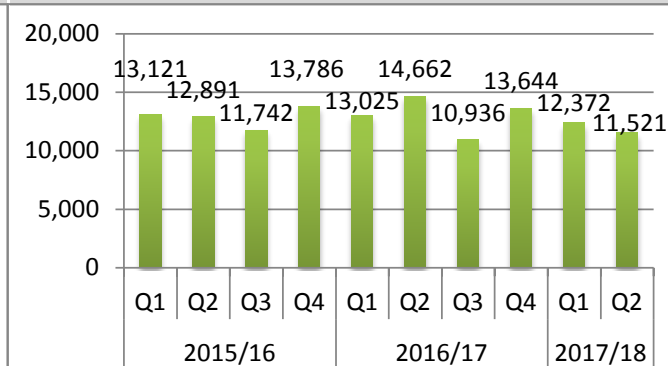
5. CS&ICT/SS: Direct calls, Contact Centre calls and Individual website sessions



From Q2 individual sessions on Planning's Public Access site will be included.

6. CS&ICT: No. of Streetcare enquiries (received directly through Contact Centre & online fault reporting) (Total)

QvQ: -21.4%



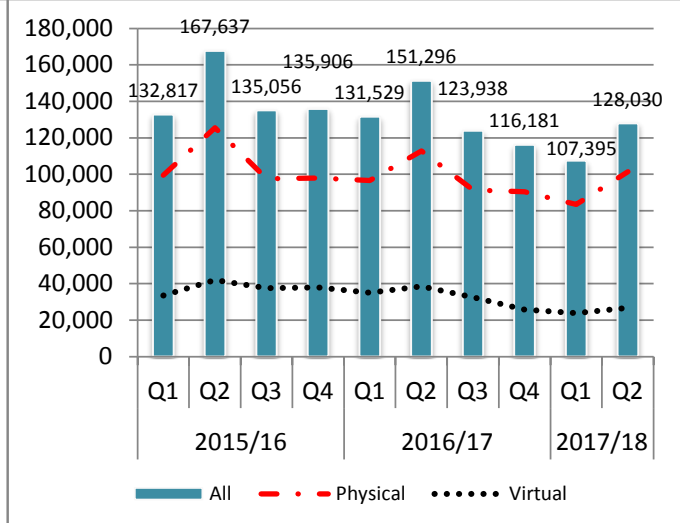
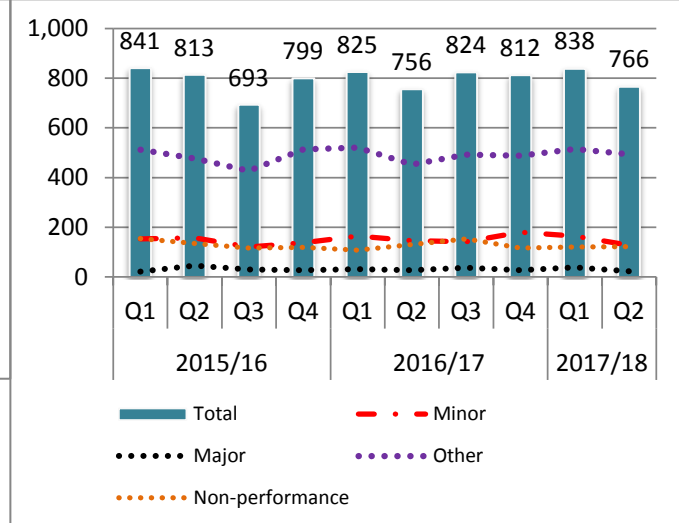
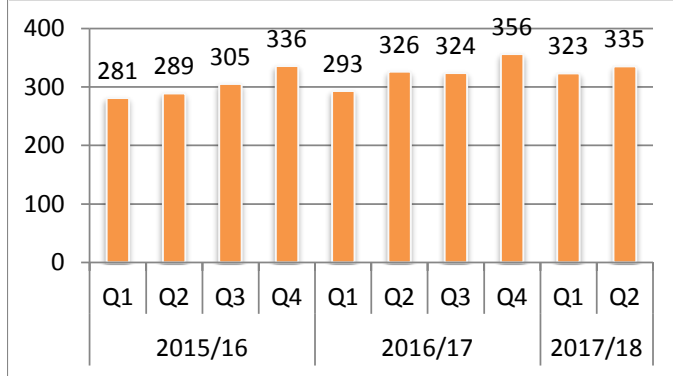
Key Accountable Measures of Volume 2017/18 by Service (current qtr v. same qtr last year)

Appendix D

7. SS: No. of Freedom of Information requests received QvQ: 2.8%

8. D&P: Number of planning applications received (Total) QvQ: 1.3%

9. PP&C: Number of visits to libraries, including the Mobile and 'At Home' Service (Total) QvQ: -15.4%

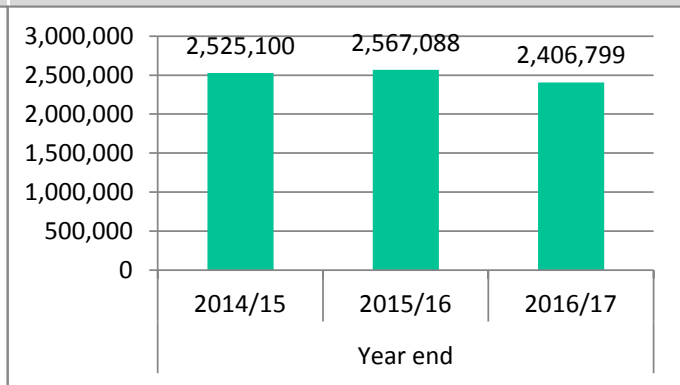
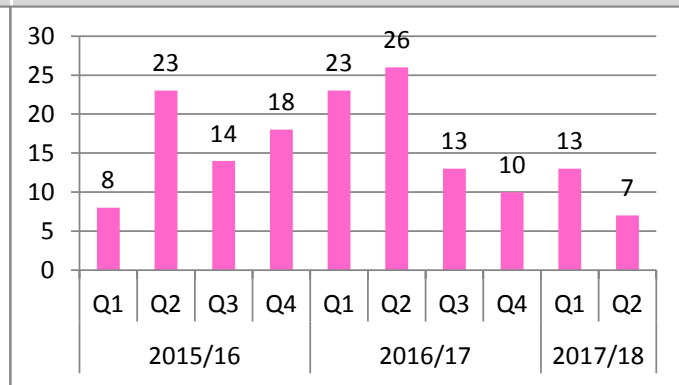
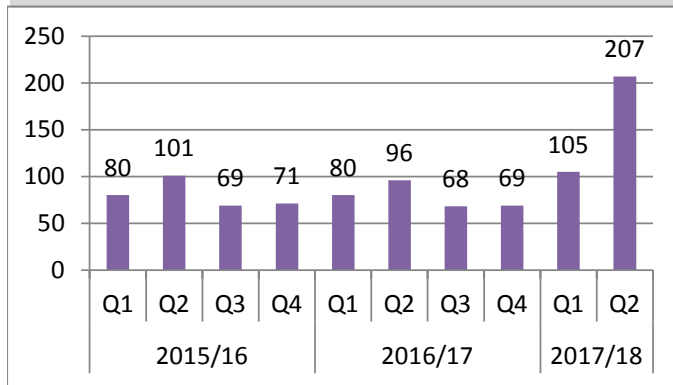


Q2 is an estimate and will be updated at Q3.
The total number of applications received by Planning, either by post or via the planning portal

10. PP&C: Number of volunteers across libraries, including the Mobile and 'At Home' Service QvQ: 115.6%

11. T&C: Number of people killed or seriously injured on roads in West Berkshire (incl Highway Agency roads) Q1vQ1: -73.1%

12. T&C: Number of bus passenger journeys commencing in West Berkshire YrvYr: -6.2%



Generally reported quarterly in arrears